Wimbledon Chase Primary School

Transforming lives through education, aspiration and inspiration

Parent Code of Conduct

September 2026

At Wimbledon Chase Primary School, policies are designed to ensure that the child is at the centre of all our decision-making. All staff are aware that whole school and class systems are established to ensure that every child is able to share and express their concerns in a safe and confidential manner. We constantly strive to ensure that all children know their worries and views will be taken seriously by all staff and that every child will be treated with respect.

Contents

1. Purpose and scope 2
2. Our expectations of parents 2
3. Behaviour that will not be tolerated 3
4. Breaching the code of conduct 3

1. Purpose and scope

- Our Rights Respecting Schools ethos sits at the core of everything we do. We are a school that values, promotes and protects positive relationships and to do that children, staff, governors and parents need to work together to maintain our rights respecting values and responsibilities.

At Wimbledon Chase Primary School (WCPS), we believe it is important to:

- Work in partnership with parents to support their child's learning
- As a Rights Respecting School, create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the Staff Code of Conduct), governors (through the Governors' Code of Conduct) and pupils (through our Management of Relationships and Positive Behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on positive communication and behaviour.

We will use the term 'parents' to refer to both parents and carers:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents

We expect parents and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Adhere to the school's Safeguarding Policy and practice, including not using mobile phones when on site
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Invite the parent into school to meet with a senior member of staff or the Headteacher
- Send a warning letter to the parent
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the Local Authority's legal team regarding further action (in cases of conduct that may be libelous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Headteacher.

The Headteacher will consult the Chair of Governors regarding any breaches of the code of conduct.

School Development Area Leader: Caroline Gibbins

Linked Governor: Chair of Governors

Signed: Caroline Gibbins

Signed: Fiona Hunter

Date agreed: September 2026

Next Review Date: September 2027