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20th March 2026

Dear Parents,

YOUR VOICE MATTERS!

Feedback from parents, pupils, governors and staff is at the heart of the school's commitment to continually strive for improvement. Your responses to our annual parent survey play a vital role in supporting the governors' responsibility to ensure that the experiences of families across our school community are reflected in strategic planning through the **Whole School and Community Committee**.

Examples of how parent feedback informed strategic thinking last year include:

- **Supporting parents to make the most of Parents' Evening**, through the publication of a list of helpful questions to support and structure conversations with teachers.
- **Improving communication**, with a clear communication policy and timeline to support parents' understanding of the school's communication practices.
- **Clearer processes and communication channels** parents can use when they would like to discuss concerns with the school.
- **Strengthening parent involvement**, through an even stronger Parent Champion programme. We are particularly grateful to our international Parent Champions, who work in close partnership with the school to help us better understand the needs of our diverse community and to support everyone's sense of belonging.

Each year, our questionnaire is based on the format recommended by **OFSTED**. To enable meaningful comparison of responses over time and to support our strategic planning, we have again chosen to seek your views using the OFSTED-recommended questions. In addition, you are invited to respond to a small number of supplementary questions at the end of the questionnaire. These have been included to help us explore some key strategic areas in greater depth.

You can access the survey directly using this link.

The survey can be **translated** if required and will also be available in paper format from the school office, should you prefer this option.

The survey will close at **9:00am on Friday 17 April 2026**. If you have more than one child at the school, we would appreciate one survey per child, as each child's experience may be different. Please remember not to mention any children or members of staff by name.
It is important that we receive as **high a response** rate as possible, so that any changes made reflect the views of our large and diverse community. The survey feedback will be discussed by senior and middle leadership teams, together with governors. All responses will be treated in the strictest confidence. We will then share a summary of the survey results, along with the school's response, in the end-of-year governors' report.

If you have any specific concerns relating to your child or children, please continue to follow the school's established communication channels, starting with your child's class teacher or Mr Ellis, rather than raising these within the parent survey.

Thank you very much for taking the time to complete this survey.

Yours faithfully

Theodora Theodoratou
Chair of the Whole School and Community Committee
For and on behalf of the Governing Body, Wimbledon Chase Primary School